

Field the Difference

OVARIAN CANCER STUDY

Successfully recruited a **EU5 + US HCP** study on the topic of Ovarian Cancer.

This included **multiple nested subquotas on specialty** (GYN Onc verses Hem/Med Onc), as well as **practice setting and private verses public institutions**. SHC's expertise and consultative help was critical in the **identification of several areas of questionnaire changes** to align with specific market needs, leading to a successful fielding outcome.



TOP 3 CHALLENGES FACED

1. The client was not getting a response from the IT GynOnc group. In their screener, they were not allowing OBGYNs to qualify, which was causing a restriction on production:

SHC suggested they set their screener to allow OBGYNs to qualify and segment as GynOncs in FR/DE, as we have noted that GynOnc typically advances through OBGYN across the EU roadmap.

2. The client was trying to get private versus public subquotas within the community-based FR physicians:

SHC noted that the survey translation done by the client did not take into consideration some elements with "independent" in the answer choice selection text, as "independent" could be translated/interpreted as a "private" community practice. What appeared to be an appropriate selection option in the US market, SHC found to be cause for concern in other markets when translated.

3. The end pharma client set several levels of quotas that, whilst in field, proved to not be reflective of the universe/marketplace

To help assist in providing SHC's client with the proof that adjustments to the quotas were necessary, SHC provided a detailed breakdown of the qualification rate within each quota bucket, identifying how these nested quotas were impacting the study and were not set to reflect the natural fallout/makeup of the universes. SHC provided sound logic for adjustments that could help resolve the discrepancy in incidence to ensure that the quotas remained achievable.

*In all the above cases, the client adjusted the survey to correct the issues that SHC identified & resolved in order to stay within timeframe and specs of the study.

TECHNOLOGIES USED

SHC was able to ensure no respondent duplication by utilizing **SHC Hub** with **SHC AuthenticID** and maximizing the USA list match using SHC's **List Mirror** technology.

This includes the appending of NPI and ME # to the list to ensure the most accurate match possible.



RESULTS

SHC successfully delivered **400 respondents** across the **US & Europe** on time and on spec.

